



**Abercorn**  
**Dental Care**

*You Smile, We Smile.*

**Where dental excellence in the  
province comes alive**

*We are a family run, independent,  
experienced dental practice in the heart of  
Banbridge County Down that understand  
and execute "gentle dentistry"*

**16 Newry Road, Banbridge, Co Down, BT32 3HN**

**Telephone: 028 4062 4881**

*www.abercorndental.com*

**Practice Aim**

**Our aim is to provide quality dental care in a friendly relaxed atmosphere.**

**OPENING HOURS**

Monday	8:30 – 17:30
Tuesday	8:30 – 17:30
Wednesday	8:30 – 19:30
Thursday	8:30 – 17:30
Friday	8:30 – 12:00

**WELCOME**

*We would like to take this opportunity of welcoming you to this practice. Changes in dental regulations have resulted in dentists being encouraged to tell their patients more about their services.*

**NHS Treatment and Charges**

**Some NHS patients qualify for full or part exemption from charges. If you think you may qualify, please ask us.**

**At present NHS patients pay 80% of the total cost of their treatment, These charges are fixed by the government. Normally charges are due when the treatment starts so please be prepared to pay when asked to do so.**

**If, following a check-up you need further treatment, we will give you a treatment plan showing estimated costs. This may alter as your treatment progresses or as a result of an x-rays. Should it change significantly we will inform you.**

**RQIA**

*The Regulation and Quality Improvement Agency (RQIA) is the independent health and social care regulatory body for Northern Ireland. The RQIA headquarters are located in central Belfast. Their address is:*

*The Regulation and Quality Improvement Authority  
9<sup>th</sup> Floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT*

*You can also contact them by email [info@rqia.org.uk](mailto:info@rqia.org.uk)*

*To view our most recent RQIA report ask to see a copy at Reception.*

**The General Data Protection Regulations – OFFICER: Adele Harte**

**Personal data includes everything ranging from basic contact details like your name, address, email – right through to more complex and sensitive personal data like x-rays, pictures and information about your oral health and overall health.**

- We only process personal data for the purposes for which it was collected – in order to provide you with the best quality care and to operate our dental practice**
- We only collect personal data that we need and only keep it for as long as necessary to provide care and delete it when no longer needed**
- We ensure that the personal data we keep is accurate and up to date and will update it promptly when you inform us if any change**
- We have necessary measures in place to protect your personal data.**
- We are accountable for your personal data and only share it with other professionals to provide quality care for you eg. Hospital clinics, orthodontists and oral surgeons.**

**For any further details – please ask a member of staff or request a copy of our Data Protection Privacy Notice for Patients.**

## General Information

We are located on the Newry Road and have our own private care parking facilities – entrance via Ardery's Lane. The practice has been designed to be easily accessible for disabled patients and has disabled parking facilities at the front door. Home visits can be arranged for patients who are house bound. There is no extra charge for this service on the National Health Service. It is very important that we are made aware if you are on any medication or have any health problems.

## Range of Services

The practice is equipped with two surgeries which includes one on the ground floor that is accessible to wheelchair users. Both surgeries can provide various types of sedation for anxious/phobic patients, including children and adults. We offer a wide range of treatment on the NHS. Private treatment is also available and includes: Tooth Whitening, Cosmetic Treatments, Crowns, Veneers, Bridgework, White fillings, cosmetic injectables and Cosmetic short term orthodontics. Your dentist will advise you on the best course of treatment for you and give you advice on all aspects of preventative treatment. We encourage parents to bring their children to the surgery from an early age. We aim to prevent dental disease rather than treat it at a later stage.

## Appointments

These can be arranged by phoning the practice or calling in person. We will make every effort to arrange an appointment to suit you, but if you are unable to attend, please phone the practice as soon as possible. A fee may be charged if an appointment is broken without notice. We always try and see patients at the appointed time. If you are kept waiting there is normally a good reason. Please be patient. If you are having dental pain every effort will be made to see you on the same day. There is an Emergency service available.

## Meet the Abercorn team

Principal Dentist and Clinical Director

**Dr Andy Davies.** GDC: 243973

BDS MJDF RCS (Eng) MFDS RCSP (Glas) Dip PDC  
RCSI PGDip Cons Sed PGCert Clin Ed.

Senior Dental Nurse

**Lynn McGaw.** RDN. GDC: 110226

Dental Nurse

**Christine Malcomson.** RDN. GDC: 129175

Lead Receptionist

**Adele Harte.** BSC (Hons)

Maintenance Manager

**Clifford McGaw.**

## Complaints

If you have any concerns or complaints please contact reception for our complaints procedure.

## Patient Consultation

We consult with our patients annually through formal patient surveys. The most recent survey is displayed in the waiting room

## Referrals

Over the years we have developed experience in all aspects of dental care, but in certain cases we may refer patients to colleagues who have special skills in certain types of treatment. For example – difficult extraction – oral surgery. We are also able to accept referral from other dentists for patients that require treatment with sedation.

The NHS provides all the treatment necessary to secure and maintain your oral health. There are some treatments which are not available under the NHS and you may have to choose to have some treatments provided privately as an alternative to NHS treatment. We are happy to discuss these options with you.



SEDATION DENTISTRY  
Safely calm and relaxed with sedation

Sendoline  
cerezin  
comfortable relief

Sleepwell  
For Snoring & Obstructive Sleep Apnoea

PROTAPER  
UNIVERSAL

ENDO SYSTEM  
PHILIPS

ZOOM!  
CERTIFIED PROVIDER

DENTURE  
EXCELLENCE  
See the difference, smile with confidence

invisalign  
The Clear Alternative to Braces



QuickStraightTeeth

CLEAR | INDIVIDUAL | AFFORDABLE

